

## Key Decision Details

<b>Decision Name</b>	Best Value Review - Improving Access to Services
<b>Date of Decision</b>	16 December 2004
<b>Decision maker</b>	Cabinet
<b>Describe the Decision taken</b>	Agreed to "sign off" the Access to Services Best Value Review.
<b>What were the reasons for taking the Decision?</b>	As part of the Council's Best Value Review Programme.
<b>What alternative options were considered and rejected?</b>	None.
<b>Conflict of interest and dispensation</b>	None.
<b>Is the decision a Key Decision?</b>	Yes
<b>Was the decision included in the Forward Plan</b>	Yes
<b>Was the decision subject to the urgency proceedings?</b>	No
<b>List the background papers to any report considered by the Decision Taker</b>	Customer Service Strategy Equality Strategy and Communications and Consultation Strategy
<b>Person Making this report</b>	Miss Claire Harris
<b>Date upon which the Decision will come into force, subject to no call-in</b>	24 December 2004
<b>Accompanying Documents</b>	Access to Services BVR